

Reporting pollution

We rely on reports from you to identify polluters and stop pollution events on our rivers and still waters

What we need to know:

What date and time was the pollution or illegal activity observed?

Timely reporting is vital, please call us as soon as you can.

What is the precise location of the incident?

As much detail as possible so we can identify the exact site of the activity, this enables us to collect the evidence we need.

Do you know what type of pollution this is? What does it look or smell like?

The more information we have, the more likely we are to understand what type of pollution we are facing and what the correct response to your call will be.

What else have you observed?

Details such as the behaviour of fish, presence of a pipe discharging pollution, or activities that have occurred nearby may give us vital clues.

Who is causing the pollution?

Let us know if you can identify the polluter or the likely source of the pollution.

Has this happened before?

Identifying hot spots of illegal activity is important.

Are there any other witnesses?

Give us their names and contact details.

If you hear about or observe any pollution or environmental crime,
call our 24 hour incident hotline: 0800 80 70 60.


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